



INSPIRING HOPE. STRENGTHENING FAMILIES. RESTORING COMMUNITIES.

## Our Commitment to Diversity

Directions for Youth & Families service delivery, accepting and non-judgmental approach, respects each individual and family unit. We recognize the strengths in diverse cultures, values and belief systems. DFYF focuses on the needs of every individual and ensures the right conditions are in place for each person to achieve his or her full potential.

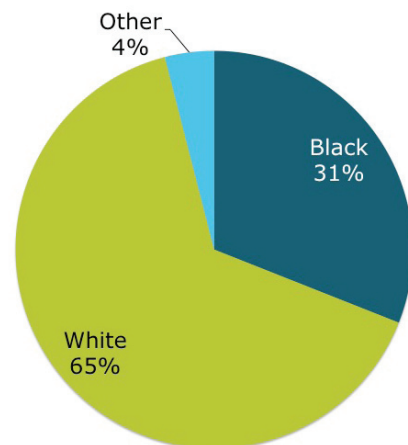
Creating a diverse culture within our organization has been a journey three decades in the making. We have made great strides in accomplishing our goals in the area of diversity and inclusion.

### Cultural Connections

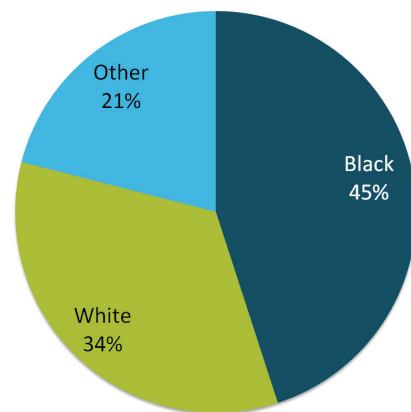
- 2017 Columbus Business First - Diversity in Business Award
- Bilingual Staff
- Ethiopian Tewahedo Social Services
- Forms are Created in Multiple Languages
- Hispanic Coalition
- Project Diversity
- Project Pride
- Pride Parade
- The National Crittenton Foundation - Women's Issues

The clients we serve benefit from our commitment to diversity. We believe client satisfaction with our services is indicative of this. Our recent COA (Council of Accreditation) audit revealed that we had very high client satisfaction surveys. The seasoned Lead Reviewer stated that our scores were higher than the COA national average and "the highest" she had ever seen. These scores are a direct reflection of the work provided by our front line staff and gives further evidence that a diverse workplace is a highly effective workplace.

DFYF Staff Race/Ethnicity



DFYF Clients Race/Ethnicity



***We believe the 'family' exists in many forms and we value the difference in people's backgrounds.***