Change in procedures for youth crisis services:

Effective immediately, please refer all youth 17 and under needing emergency psychiatric services to Nationwide Children's Hospital.

All Franklin County children and adolescents ages 17 and under experiencing a psychiatric emergency should go to the Psychiatric Crisis Department at the Big Lots Behavioral Health Pavilion at Nationwide Children's Hospital, 444 Butterfly Gardens Drive, Columbus, OH 43215.

This is a change from the typical process of sending older youth to The Ohio State University. Nationwide Children's will now accept ALL youth 17 and under until further notice.

Community behavioral health providers and schools who believe a child or adolescent is in need of psychiatric hospitalization should first call the Nationwide Children's Hospital and Franklin County Youth Psychiatric Crisis Line at (614) 722-1800.

Police and EMS are encouraged to call the Nationwide Children's Emergency Communication Center at (614) 722-6899 prior to arrival at the Psychiatric Crisis Department to ensure the patient is not in need of medical assistance better treated at the main campus Emergency Department.

For more information on the Psychiatric Crisis Department, visit NationwideChildrens.org/Psychiatric-Crisis



